

Advanced Order Management Process

The Advanced Order Management Process (AOMP) supports the successful delivery of bulk orders and large network builds by allowing you to register your service requirements in advance of order placement. The aim is to provide greater certainty around timescales for large orders, give more time to plan and me network build* and ultimately deliver a more effective solution with minimal risk of failure.



An established process designed to manage bulk orders and projects by analysing your requirements and matching them to Openreach's ability to deliver them.

Service benefits

Greater certainty

Gives you even greater confidence in delivery timescales for large orders.

Better engagement

Enables discussion of potential network topologies and options.

Be one step ahead

Allows for early analysis of the availability of network capacity and helps identify network pre-build activities prior to order placement.

Better solutions

Provides more time to plan and programme network build and deliver a more effective solution with optimum network design.

Less risk of failure

Helps to reduce potential delivery problems and increase the possibility of early delivery.

Customer satisfaction

Increases end user confidence in your own ability to deliver large orders on time.

Service features:

- Available for all Ethernet products
- Includes line plant reservation
- Response time of 25 working days
- Triggers pre-work needed to support the order ahead of placement
- Pre-work is used when firm orders are later placed.

AOMP does not guarantee a reduced Contractual Delivery Date (CDD)

For more information on our Advanced Order Management Process visit www.openreach.co.uk or contact your business development manager.

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